



This Training is for DBH Staff Only

Interpreter Training:
One Moment Please/Un Momento Por Favor

Presented by:
Department of Behavioral Health
Office of Cultural Competence and Ethnic Services

Course Instructor: OCCES Staff

Three (3) Training Opportunities:

When: March 12, 2015 Where: DBH ADMIN 303 E. Vanderbilt Way San Bernardino, CA 92415 Time: 1:00 p.m. – 2:00 p.m.	When: March 26, 2015 Where: DBH ADMIN 303 E. Vanderbilt Way San Bernardino, CA 92415 Time: 1:00 p.m. – 2:00 p.m.
When: April 20, 2015 Where: DBH ADMIN 303 E. Vanderbilt Way San Bernardino, CA 92415 Time: 1:00 p.m. – 2:00 p.m.	

- Objectives:**
- ❖ Participants will receive and practice the two approved department phrases when answering calls from monolingual Spanish speaking callers.
 - ❖ Participants will learn where to access Translation/Interpretation Policies and Procedures.
 - ❖ Participants will receive a list of approved current DBH Translation/Interpretation vendors and how to contact them (DBH staff only).
 - ❖ Participants will learn about the counties threshold language.

Note: This course qualifies for 1.0 DBH Cultural Competence Training Hours.

To Register:

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Log onto Relias Learning <http://dbh.training.reliaslearning.com>. For assistance, please call (800) 722-9866. Outside Partners please email: Cultural_Competency@dbh.sbcounty.gov
For questions, interpretation services or requests for disability-related accommodations, please contact Justine Rangel at (909) 386-8244 or via email at Jrangel@dbh.sbcounty.gov or 7-1-1 for TTY users. Please request accommodations at least 7 business days prior to the event.